

PORTAGE COUNTY HEALTHCARE TRANSPORTATION QUICK GUIDE

DO YOU OR YOUR CLIENTS HAVE QUESTIONS ABOUT PORTAGE COUNTY TRANSPORTATION?

Call Carlell Howard, Transportation Trainer at PARTA, 330-678-7745, ext. 119 or email chowar22@partaonline.org

PARTA

Questions/Assistance/Training:
Carlell Howard, PARTA Travel Trainer
330-678-7745 x119

Fixed Route Services

\$1.00 – per ride

\$2.00 – all day

\$0.50 – Reduced Fare (seniors, Medicare Card Holders, Persons with disabilities) (pay on bus)

FREE - 2 children under 45" per one paying adult

*Car seats are not required on buses and strollers are welcome.

Use the EZ Fare App to purchase mobile tickets!

Available on iOS/Android

Dial-A-Ride Transportation (DART)

(AKA Door-to-door)

Call (330) 678-1287 to schedule

PARTA offers door-to-door services across Portage County. Rides should be booked at least 1-3 days in advance and are taken on a first come, first serve basis. There are no qualifications necessary for this service.

\$6.00 per ride

\$3.00 per ride reduced fare for seniors, Medicare card holders, persons with disabilities

\$2.00 per ride - ADA

FREE - 2 children under 45" per one paying adult

*Car seats are not required on buses and strollers are welcome.

FREE - JFS NET (Medicaid enrolled)

SPOT PARTA:

3 ways:

- Download SPOT PARTA app
- Text "Stop ID" to 224-300-SPOT (7768) for live bus tracking
- Web bus tracker: <http://spotparta.com/>



FREE MEDICAID HEALTHCARE TRANSPORTATION OPTIONS:

TRANSPORTATION CONTACTS FOR MEDICAID MANAGED CARE

BUCKEYE	Members can call directly 48 hours (two business days) in advance at 1-866-246-4358 (TDD/TTY: 1-800-750-0750) to schedule transportation)
CARESOURCE	Member Services: 1-800-488-0134; (TTY: 1-800-750-0750 or 711) 7 a.m. – 7 p.m., Monday – Friday
UNITED	Member Services: 1-800-895-2017 (7 a.m. to 7 p.m. Monday through Friday)
PARAMOUNT	Call 1-866-837-9817 (M-F, 8:30-5pm) at least 2 business days before your Medicaid-covered appointment (TTY call 1-800-750-0750)
MOLINA	Schedule Ride: (866) 475-5423 Ride Assist (Where's My Ride?) (866) 474-5331 (TTY/TDD: (866) 288-3133)

NET (Non-Emergency Transportation) Services

Portage County Job & Family Services (JFS) provides help with securing transportation for doctor, dental, hearing, and counseling appointments (list is not exclusive) for adults and children. All Medicaid categories eligible EXCEPT MPAP-Medicare Premium Assistance Program.

REQUEST SERVICES	(330) 297-3785 or Portage NET@jfs.ohio.gov
Door to Door	Rides within Portage & surrounding counties. Needs <u>10</u> days advanced notice.
Gas cards	Pick up at Portage JFS Administration Building (449 S. Meridian Street, 3rd Floor) <u>BEFORE</u> appointment. Gas card value based on mileage and current gas prices. Needs <u>7</u> days advanced notice.
Required for NET request	<ul style="list-style-type: none"> • Social security # • Medical provider information (contact info, office address, appointment date/time/ purpose)

Provided in partnership by
Portage County Combined General Health District,
Portage Area Regional Transit Authority,

